



VISIBLE CUSTOMER EXPERIENCE

QUOTATIONS • ORDERING • INVOICES • STATEMENTS



Notification of Hybris System Downtime

Dear TNPA & Customers,

Customer interactive component called Hybris on Order to Cash will be shutdown on 28 July at 16h00 until 01 August 2017 at 08h00. This is a planned downtime to allow addition of Hybris functionality and testing on production environment.

We request all customers to pause processing of registration on Hybris from 28 July at 15:00 until 01 August 2017 at 09h00 to avoid any inconvenience.

For any support queries, please send us an email on customercare.tnpa@transnet.net or call us on 0860 109 330.

Kind regards

Order to Cash Project Team